

## Stylist – all Levels

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**Reports to:** Operations Director

**Primary Customer:** Guests, Stylists

**Primary Partner:** Stylists

**Direct Reports:** None

**Primary Objective:**

- To provide hair cut, color, and retexturizing services. To provide all salon guests with Aveda Value Added services.

**Minimum Requirements:**

- Cosmetology license.

**Minimum Experience:**

- 2+ years working as a licensed stylist.

**Responsibilities:**

- Greet all guests in a professional and timely manner.
- Perform shampoos, blow dry styles.
- Perform Aveda hair color services using all Aveda hair color lines.
- Perform retexturizing services include permanent wave and permanent straightening services.
- Provide Aveda product knowledge to all guest.
- Maintain equipment and station cleanliness at all times.
- Perform all Aveda Sensory Experiences: Hand Massage, Stress Relief Treatment, and Finishing Touch.
- Achieve all performance requirements including pre-book percentage, productivity standard, retail per client ticket (home care recommendations), and minimum service sales.
- Escort guests to check out area upon completion of their service.
- Present a well-groomed Aveda unified look.
- Must attend and participate in all meetings, workshops and product knowledge classes.
- Must maintain good standing and show technical progress in Hue's New Talent program.
- Other duties as assigned and/or requested.

**Promotion Track:**

- A promotional performance review will be conducted before a promotion will be offered.

- Promotion to other positions will be offered if minimum requirements are met.

**Skills and Other Criteria for Position:**

- Excellent customer service, communication and organizational skills.
- Ability to work a flexible schedule to include days, evenings, weekends and holidays.